BYO Queue
for
Vaccination
& Test Centres

PRE-REQUISITES BYO
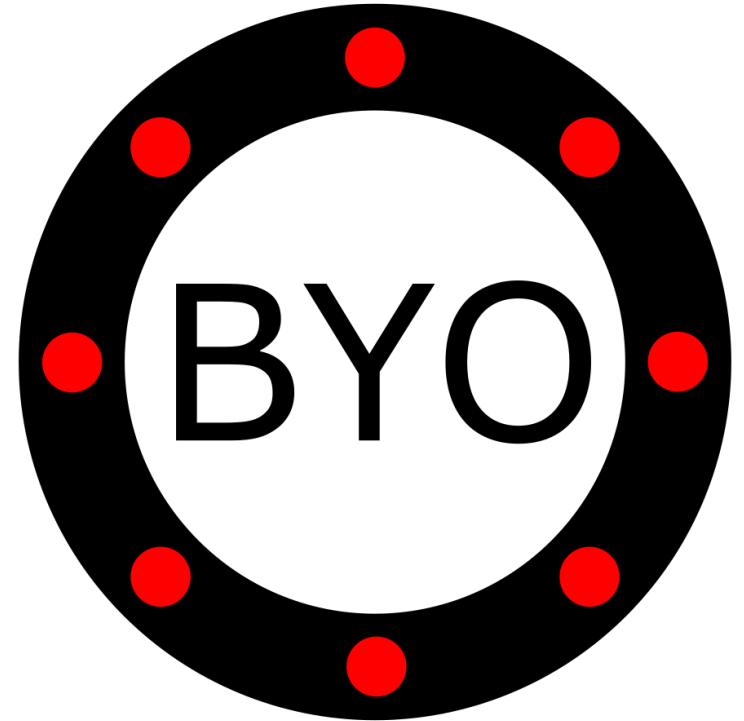
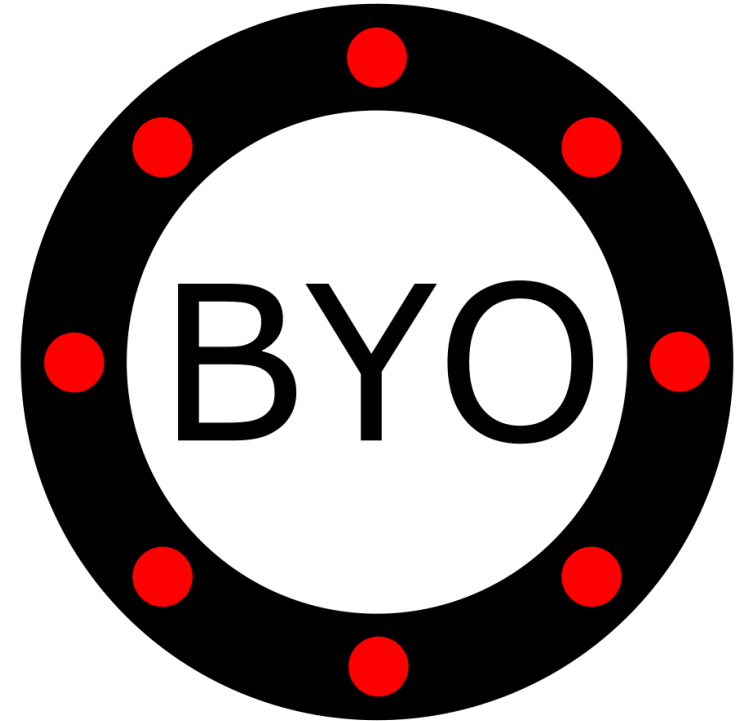# BYO QUEUE

Manage Your Contactless Queue

Download on the **App Store**

GET IT ON **Google Play**

Scan the QR Code Using Your Mobile Phone Camera to Download the BYO Queue App

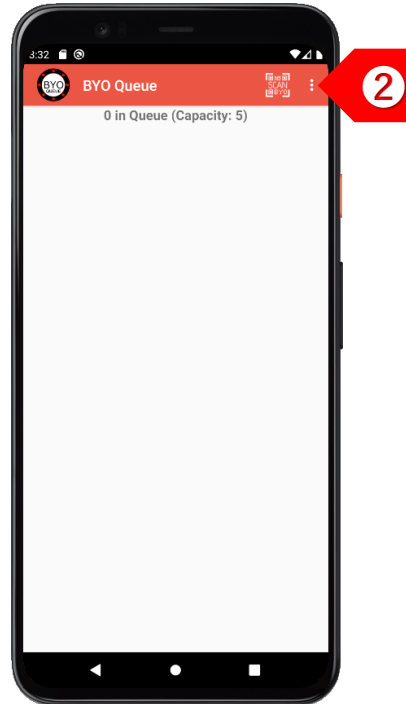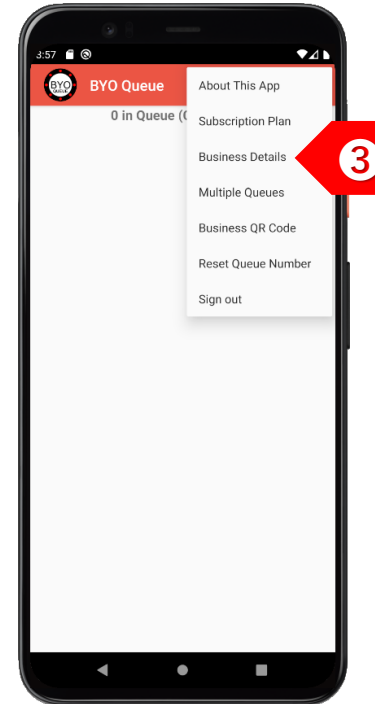Install BYO Queue on your mobile device with Wi-Fi, 3G, 4G or 5G

INITIAL SETUP

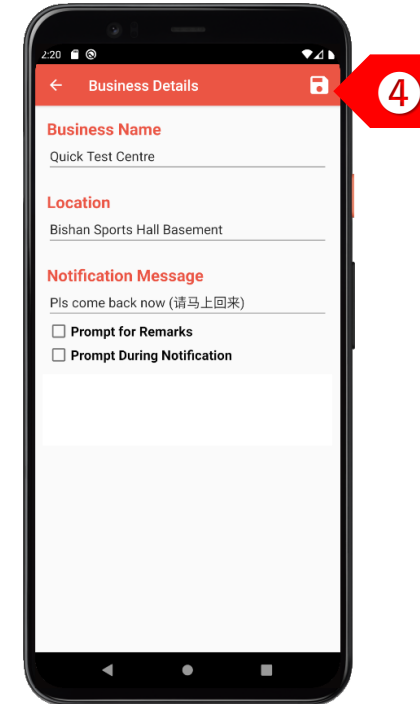# Contactless Queue for Vaccination & Test Centres – Initial Setup Guide

STEP ❶
Sign in using your Google or Apple account. If you have a corporate account with us, please sign in using email address.

STEP ❷
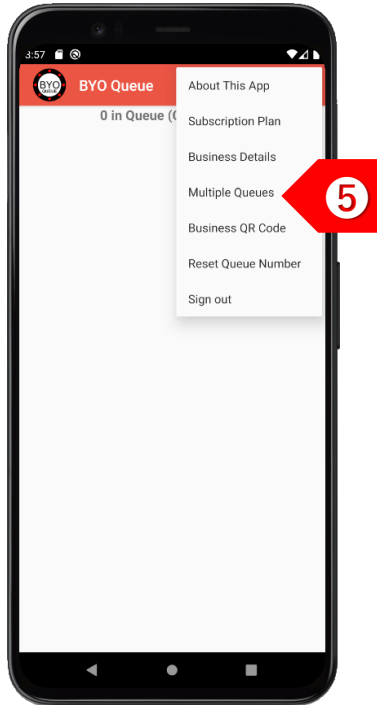Tap on ⋮ to set up your business details and multiple queues.

STEP ❸
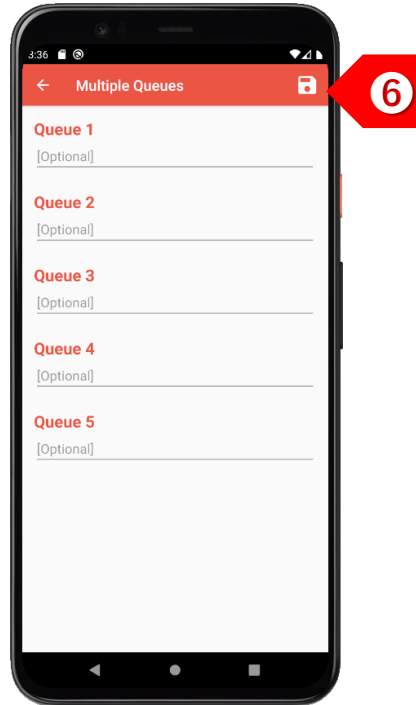Tap on "Business Details" to set up your centre name and location information.

STEP ❹
Enter the centre's details and the message to be displayed when the patient is notified. Click on the "Save" button.
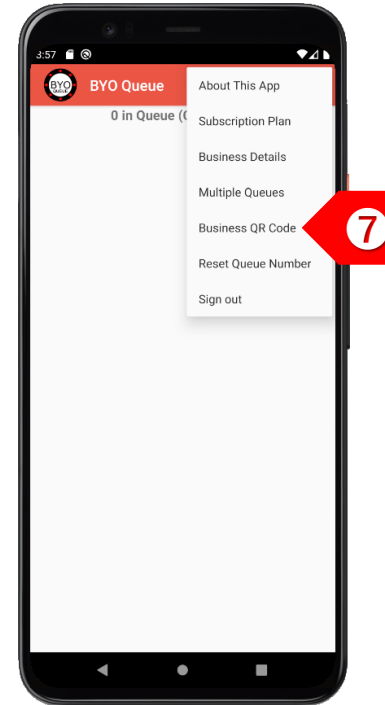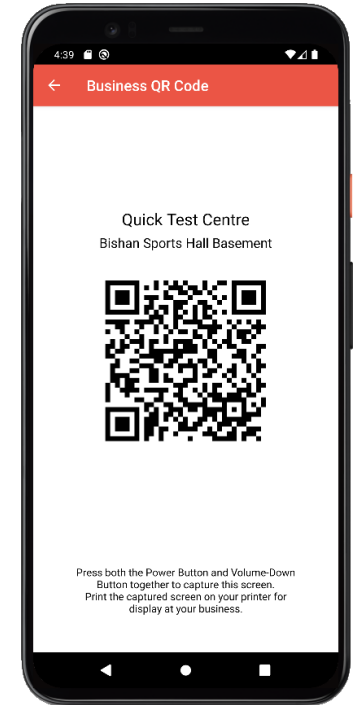
STEP ❺
Tap on "Multiple Queues" if you have different queues for different types of tests.

STEP ❻
Enter the names of the different queues, such as types of tests. Leave this empty if there is only 1 queue. Click on "Save" button.
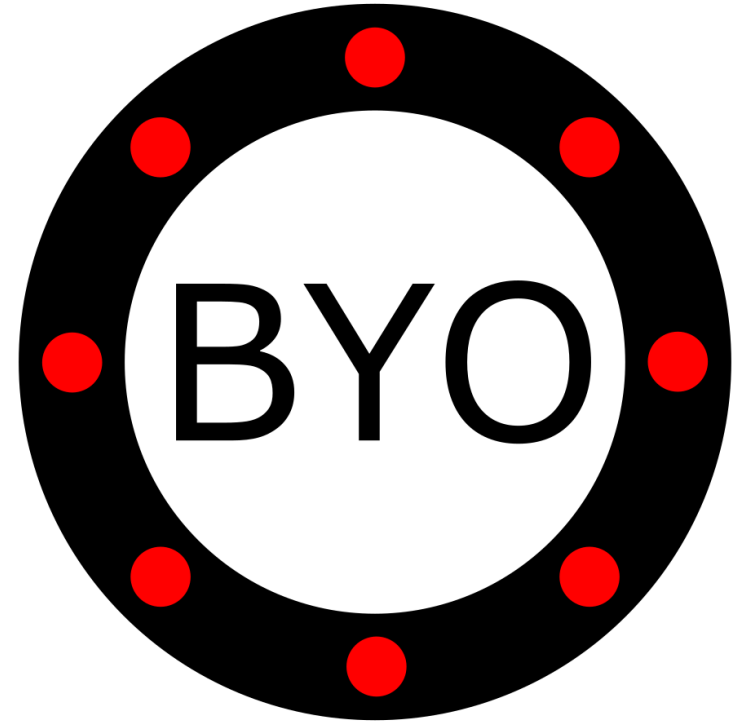
STEP ❼
Tap on "Business QR Code" to display your unique QR code.

STEP ❽
Print this QR code and display it prominently at your centre's entrance.

USAGE

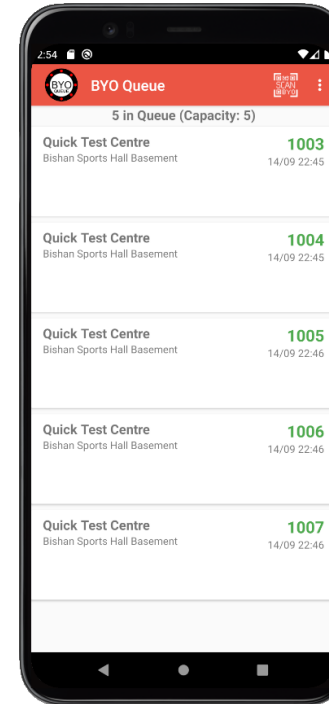# Contactless Queue for Vaccination & Test Centres – Usage Guide

STEP ❶
Your patients can choose either to use the BYO Buzzer Web Client, or download the BYO Buzzer app.

STEP ❷
The patient joins your queue by using his/her mobile phone camera to scan your printed QR code.

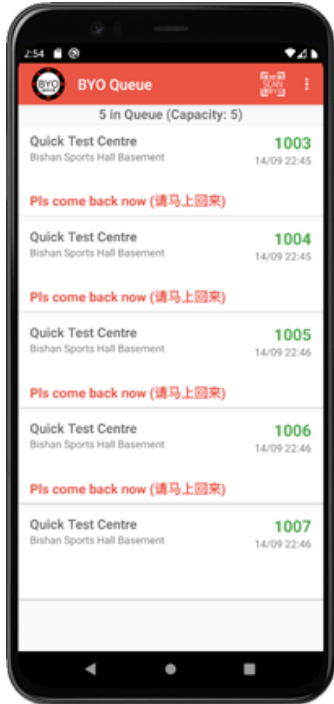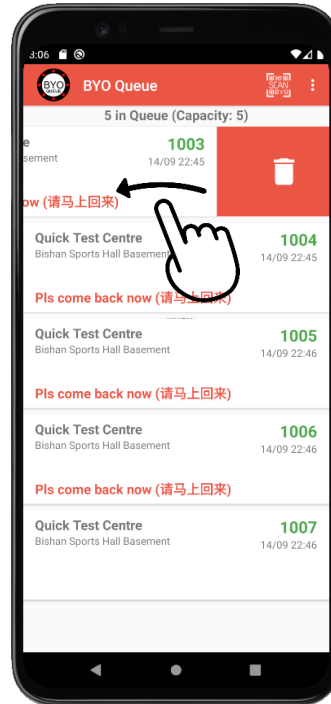**STEP ❸**
The patient will be added to your queue.

STEP ❹
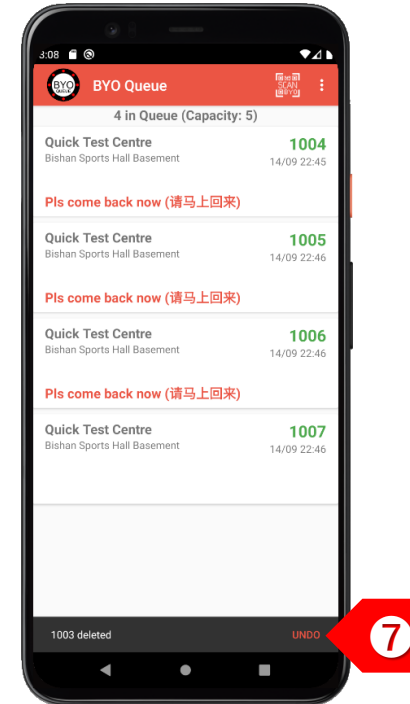To send a notification to the next patient, swipe the record to the right.

STEP ❺

The patient will see the notification message immediately. If client is using the BYO Buzzer app, he/she will also receive an alert.

STEP ❻

After the patient has responded, swipe the record to the left to delete the record.

STEP ❼

You may choose to undo the delete action within 2 seconds, if necessary.

Take the Next Step

Try	Try using BYO Queue and BYO Buzzer for free for up to 5 in queue
Upgrade	Upgrade in-app when you need more queue capacity
Contact Us	For corporate users, contact our sales team at sales@byobuzzer.com
Feedback	Please share with us if you need additional features for your queue

BYO